

1.4.2018

ACCOMMODATION CODE



ACCOMMODATION IN THE HOTEL

Ala hotel
(hereinafter also referred to as "hotel garni" or "landlord")

operated by:

Ala hotel s.r.o.
Company ID: 06426786
Tax ID: CZ06426786
with it's registered office: K Ochozi 1405, 593 01 Bystřice nad Pernštejnem

➤ Conditions for the conclusion of an accommodation agreement

- 1.) The guest accommodation at the Ala Hotel is provided on the basis of an accommodation agreement concluded under Section 2326 et seq. No. 89/2012 Coll., the Civil Code, based on which Ala Hotel (hereinafter referred to as „the landlord“) provides the temporary accommodation to the billetee for an agreed period or for a period resulting from the purpose of accommodation in a facility designated for that purpose and the billetee (hereinafter also referred to as „the guest“) is obliged to pay to the landlord for accommodation and the connected services within the time limit set by this Accommodation Code (hereinafter also referred to as „the Contract“).
- 2.) The hotel provides services according to it's classification in the category.

➤ Arrival to the hotel

- 1.) The guest will report his arrival at the hotel's reception desk to the authorized employee.
- 2.) The hotel is allowed to accommodate only guests who are properly registered. Guests are required to present a valid identity card (ID card, driving license or passport) upon arrival, fill in and sign a registration card, guarantee the corresponding amount of money. The guest then receives the hotel chip card from the room.
- 3.) Check-in is from 2pm to 6pm, accommodation out of this specified period must be agreed in advance.
- 4.) For accommodation and services guests pay at the beginning of their stay according to a valid price list. In the event of a longer stay, the guest is required to pay his / her account at least once a week.

- 5.) The number of persons in the room must correspond to the number of persons registered for accommodation. The guest agrees to notify their exact number upon signing.
- 6.) The accommodation period is agreed, at the latest, at the guest's accommodation and is registered in the accommodation book.
- 7.) The period of accommodation can be extended only with the agreement of the landlord.
- 8.) If it is not possible to extend the stay of the guest in the room where he was staying from arrival, the hotel is entitled to offer another room.

➤ **General rules of accommodation**

- 1.) The hotel accepts responsibility for money and valuables only when are stored in the vault.
- 2.) For the visitors of the guests are provided meeting rooms. Visits can be accepted only from 8am to 10pm with the receptionist's permission. Apart from this time, have an access to the accommodation parts of hotel only guests who are accommodated.
- 3.) In the case of a guest's illness or injury, the hotel will provide medical assistance. Transfer and treatment fees are paid by the guest himself; an exception is when the hotel is responsible for the illness or injury of the guest.
- 4.) A guest who check-in before six o'clock in the morning will pay the rate for the whole previous night.
- 5.) Guests may not move furniture in the rooms or in the public areas of the hotel without the permission of the hotel management.
- 6.) In the hotel is not allowed to use guest's own electrical appliances. This prohibition does not apply to personal hygiene appliances (hair dryers, shavers, etc.) and to computer equipment (laptop, etc.).
- 7.) Children under the age of 15 mustn't stay in the room or in the other rooms of the hotel without the supervision of an adult, for safety reasons. The adult takes full responsibility for possible damage caused by children.
- 8.) Guests are not allowed to store in the rooms the sports equipment and items for which is reserved a depository.
- 9.) Guests may not wear weapons, ammunition and explosives in accommodation spaces, store narcotic and psychotropic substances or poisons unless they are prescribed for the use by a physician of the guest.

- 10.) Guests mustn't smoke on the hotel premises. Smoking may be only made outdoors, at designated locations. If a guest breaks smoking on the premises of the hotel, he will be forced to pay the costs of cleaning and ventilating the room worth 2,000 CZK / 80 EUR.
- 11.) Guests mustn't use open fire on the hotel premises.
- 12.) Dogs and other pets are not allowed in the hotel.
- 13.) From 10pm to 7am, guests are required to respect the night's rest.
- 14.) Guests are responsible for damage caused to hotel property.
- 15.) Guests are required to get to know with the Accommodation Rules. In the event of a violation of the provisions of the Accommodation Code, the hotel management has the right to terminate the guest's stay prior to the originally agreed departure date.

➤ **Departure from the hotel**

- 1.) The guest has the obligation to check-out himself until 11am on the last day of his stay, unless otherwise agreed. Upon exceeding this time limit, guests will be charged a special "daily use of the room", which is up to 2pm given on 500 CZK. When exceeding 2pm, the guest is charged the whole day, according to the hotel's valid price list. It is possible only if there is no new arrival in the same room on the same day.
- 2.) Guests must close the water delivery, turn off the lights and close the door when leaving the room. When departing from the hotel, the chip card from the room must be handed over at the reception.
- 3.) Before leaving the hotel, it is the responsibility of each guest to properly log off and settle his account.
- 4.) Information about hotel service prices is available at reception.
- 5.) The hotel management welcomes any suggestions for improvement and also thanks for the critical comments.

These Accommodation Rules come into force on April 1, 2018.

For Ala hotel

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Hotel director